



12/6/2004

Dear Logicbuilt:

Manage-IT property management software has helped our company grow from only 10 units 3 years ago to 180 units today. These units consist of single family homes, condos, and 2-7 unit buildings. We only needed to hire 1 employee to assist with management because the software allows us to automate most tasks. Tasks such as paying bills, collecting rent, sending forms to tenants, and sending accounting statements to owners, only takes a few key strokes. The checks for reoccurring bills such as mortgages are printed automatically in the beginning each month, which saves even more time. We can also instantly see the amount of past due rent and send "3-Day Notices" to the corresponding tenant with a push of a couple buttons. At the end of each month, Manage-IT software produces a number of accounting statements for owners, which are already formatted to be placed in a double window envelope with address and return address- another time consuming task eliminated. These tasks as well as many others are done every month with minimal time and effort.

I can honestly say that without the Manage-IT software we probably would not have grown so quickly. After I started using your software, I found that I had a lot more time for more important tasks, such as prospecting for new clients and spending more time with my family. Anytime we had issues with the software (not many), your support staff handled it quickly and courteously. Logicbuilt also continues to upgrade the software and always continues to make sure property managers will always have a tool that is never outdated.

Thank you for all your support and the Manage-IT software. It is largely responsible for the success I have today.

Sincerely,

Chris Bump
President