

Uluniu Partners LLC

November 21, 2002

Dear Jorge:

I wanted to take this opportunity to thank you for all the help you and your organization have provided me on the Manage-IT property management software solution. I have found the program to be extremely useful and user-friendly, and I find the software is able to accomplish all my needs and day to day tasks with the greatest of ease.

Please do not hesitate to use me as a reference now or anytime in the future. You have found a loyal Manage-IT customer!

Thank you again and take care.

Aloha,

A handwritten signature in black ink, appearing to be the name 'Aaron', written in a cursive style.

Aaron